

Apex Clearinghouse claims volume reporting

Apex:

Claim status tab:

-On the left, choose custom and enter mm/dd/yy in the start box and mm/dd/yy in the end box. Please use a recent 12 month period.

-Under claim status (off to left and under the patient name and payer name boxes,) please narrow the search to received. This ensures that failed or rejected claims aren't counted in the total to inflate volume.

-12 claims come up per page. So if you have 75 full pages, 900 claims were filed in that year. You can just send the last page which gives the total # of claims filed.