

Solving your Medicare eligibility issues

Medicare Advantage Plans And New Medicare IDs

We have seen an increase in denials and rejections for Medicare patients. Two identified problem areas are new Medicare ID numbers and Medicare Advantage Plans.

New Medicare ID cards continue to roll out nationwide. Be sure your office is asking for new cards and the information is being accurately updated in your system. Click on the link below for a helpful fact sheet for your staff.

Medicare Advantage Plans- These are essentially Medicare replacement plans. Eligibility and benefits should be confirmed and information entered into the system as primary insurance. The claim goes directly to the payer (ie UHC, BCBS, etc) and not to Medicare. It is important to collect this information from the patient prior to or at the time of service to avoid denials. Additionally, some plans have shorter timely filing limits.

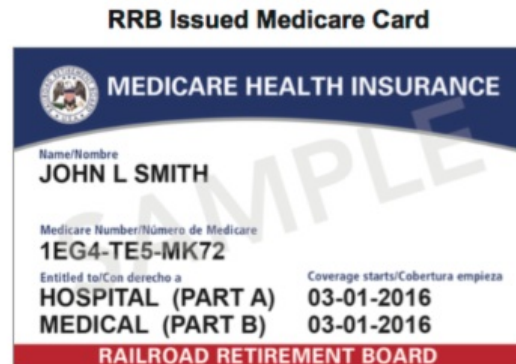


New Medicare Cards- Tips and Tricks


Railroad Medicare plans no longer have the A prefix as an easy identifier. Look for "Railroad Retirement Board" across the bottom of the card. These claims need to be submitted to RR Medicare.

Did you know that the letters S, L, O, I, B and Z are not being used on the cards? This is to avoid confusion with numbers that look similar. If you see a 0, you can be confident it is a zero, not a letter O!

[Link to CMS Printable Fact Sheet](#)



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 Health Plan (80840): **911-87726-04**

 Member ID: 999999999-99 Group Number: 13759

Member: **SUBSCRIBER BROWN** Payer ID: UNIV OF MO
 87726

Part B Drugs

RxBin: 610494
 RxPCN: 9999
 RxGrp: COS

Copay: PCP \$10 ER \$65
 Spec \$20

H2001 PBP# 817 **UnitedHealthcare Group Medicare Advantage (PPO)**
 Medicare limiting charges apply.



Horizon Medicare Blue Advantage (HMO)

Powered by the OMNIA Health Alliance

For services rendered in NJ, submit medical claims to:
 Horizon Healthcare of NJ, Inc.
 PO Box 1609
 Newark, NJ 07101-1609
 Submit Rx claims to:
 Prime Therapeutics LLC:
 PO Box 20970
 Lehigh Valley, PA 18002-0970

HorizonBlue.com/Medicare

Member Services:	1-800-365-2223
Pharmacy Services:	1-800-391-1906
Dental Services:	1-800-433-6825
Behavioral Health:	1-800-626-2212
TTY/TDD:	711
24/7 Nurse Line:	1-800-711-5952
Lab Services in NJ:	1-800-845-6167
Emergency Services:	911

Hospitals or Providers:
 File claims with local Blue Cross and/or Blue Shield Plan.
PROVIDERS MUST NOT BILL MEDICARE

MA HMO products are provided by Horizon Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. Outside of New Jersey, the member only has coverage for urgent and emergent care. Insured by Horizon Insurance Company.


 AN INDEPENDENT COMPANY ADMINISTERING PHARMACY BENEFITS.

Medicare Advantage Plans- Is this an Advantage plan or supplemental insurance? Check the card for clues. This UHC card clearly lists Medicare Advantage Plan. Claims for this plan go directly to United Healthcare.

This Horizon card states Medicare Advantage and also reminds providers that claims should be filed directly to them and not Medicare.

As always, feel free to reach out to our CS EYE PEN Billing Department with any questions!

866-551-0232 ext. 2

www.cseye.biz/penbilling

